



Department of the Premier and Cabinet

STRATEGIC PLAN

2021-2022



Government
of South Australia



Acknowledgement of Country

**We acknowledge this land. The Dreaming is still living.
From the past, in the present, into the future, forever.**

This Acknowledgement of Country was developed for the Department of the Premier and Cabinet in consultation with Kurna and Narungga man Kanya Kudnuitya Jack Buckskin. It is culturally appropriate and meaningful in dual language, pays respect and acknowledges Aboriginal people from South Australia as the original inhabitants and traditional owners.

Chief Executive's foreword



Making a difference so South Australia thrives

As the lead agency for the South Australian public sector, the Department of the Premier and Cabinet (DPC) drives the delivery of the South Australian Government's commitments and priorities.

Equally importantly, DPC sets the tone and culture for the whole of government. Our leadership must be meaningful, trustworthy and sustainable, and shared in the spirit of collaboration across the public sector.

That's why we have championed the new public sector purpose, 'Making a difference so South Australian thrives'.

Everyone needs a sense of purpose: a reason for doing what we do, a light on the hill to guide us and a compelling call to action.

Across government, our purpose bridges the work of all agencies and pulls the public sector together to deliver for the people of South Australia.

The department's Strategic Plan 2021-2022 is firmly aligned to the public sector purpose.

Our strategic priorities are:

- ▶ Economic growth
- ▶ Thriving South Australia
- ▶ Easy to do business with
- ▶ Whole of government effectiveness and administration
- ▶ Our people

The strategic plan is a roadmap for the next 12 months. It is a clear agenda, that channels where we focus our strengths, expertise, energy and resources.

I look forward to working alongside you as we deliver on the department's and the government's strategic priorities to support our partners, our community and our customers, as we continue to make a difference so South Australia thrives.

Nick Reade
Chief Executive

Our purpose

Making a difference so South Australia thrives

Our strategic priorities

1

Economic growth

Drive economic growth, jobs, investment and economic opportunities for South Australia

2

Thriving South Australia

Ensure all South Australians have the opportunity to thrive

3

Easy to do business with

Make doing business with government easier

4

Whole of government effectiveness and administration

Lead a well governed and high performing South Australian public sector

5

Our people

Be a high performing and effective central agency

Economic growth

Drive economic growth, jobs, investment and economic opportunities for South Australia

Our strategic outcomes

- 1.1 Deliver projects that benefit the South Australian economy and community
- 1.2 Drive discipline in planning and delivery of economic priorities
- 1.3 Enhance capacity and capability in economic policy advice
- 1.4 Drive effective emergency recovery, including economic recovery

2021-2022 key initiatives

- ▶ Continue to lead the implementation of Growth State: Our Plan for Prosperity to increase the sustainable rate of economic growth.
- ▶ Continue to lead the development and delivery of a vibrant, engaging and inclusive innovation and ideas precinct at Lot Fourteen.
- ▶ Continue to progress the delivery of the new Aboriginal Art and Cultures Centre at Lot Fourteen including the commencement of construction works. Initiate the implementation of the proposed governance framework.
- ▶ Work with Infrastructure SA on a feasibility study for Northern Water Supply.
- ▶ Lead a Population Growth strategy, retaining South Australia's young people and attracting key groups to the state to stimulate economic growth.

- ▶ Support development of business cases to key economic initiatives in South Australia.
- ▶ Develop partnerships with agencies to support the use of the Business Longitude Analysis Data Environment (BLADE) for evidence-based policy decision making.
- ▶ Continue bushfire recovery and economic rebuilding efforts through the Local Economic Recovery Program.
- ▶ Continue to assist South Australia's arts and culture sector to manage a staged COVID-19 compliant recovery, with a specific focus on support for new thinking and ways of working, and for creating employment for professional practicing artists.

Thriving South Australia

Ensure all South Australians have the opportunity to thrive



Our strategic outcomes

- 2.1 Support the government to deliver an effective emergency response
- 2.2 Improve the lives of Aboriginal people and communities
- 2.3 Deliver programs that enrich and enhance the lives of the multicultural community
- 2.4 Support the South Australian Arts and Culture sector to grow

2021-2022 key initiatives

- ▶ Continue to support effective and coordinated decision making within the executive government throughout emergency events including the ongoing management of COVID-19.
- ▶ Coordinate, monitor and report against actions under the National Agreement on Closing the Gap.
- ▶ Coordinate, monitor and report against the South Australian Government Aboriginal Affairs Action Plan 2021-2022.
- ▶ Develop a South Australian Aboriginal Languages Strategy.
- ▶ Finalise a new Aboriginal Engagement Reform model to enable better engagement between the government and Aboriginal communities and for Aboriginal voices to be more represented in government decision making.
- ▶ Provide Aboriginal and multicultural communities with information and support during the roll-out of the COVID-19 vaccine.
- ▶ Finalise the design and commence construction of the state-owned cultural institutions storage facility.
- ▶ Commence construction of the Carrick Hill Visitors Centre.
- ▶ Progress the construction of the Hans Heysen Gallery at Hahndorf, which will display works of Sir Hans Heysen and his daughter Nora Heysen.
- ▶ Progress implementation of recommendations to government in the Arts and Culture Plan South Australia 2019-2024.
- ▶ Support the progression and implementation of the legislation to replace the South Australia Multicultural and Ethnic Affairs Commission Act 1980.
- ▶ Support multicultural organisations to advance, celebrate, expand and strengthen their communities through delivery of multicultural grant programs.
- ▶ Celebrate the State's cultural diversity through the annual Governor's Multicultural Awards.
- ▶ Host the fifth biennial South Australian Multicultural Festival in partnership with multicultural organisations and a wide range of community groups to celebrate and engage with South Australia's multicultural communities.

Easy to do business with

Make doing business with government easier



Our strategic outcomes

- 3.1** Work with Government agencies to modernise and transform government services
- 3.2** Deliver digital and data analytics projects that foster innovation and collaboration between public and private sectors
- 3.3** Improve the customer experience for people interacting with the South Australian Government
- 3.4** Embed data-driven policy and approach to customer service

2021-2022 key initiatives

- ▶ Establish a strategic, multi-year whole of government customer experience program to drive customer service initiatives and reform.
- ▶ Lead across government collaboration with service delivery agencies to deliver significant uplift to the experiences of customers when interacting with government.
- ▶ Lead customer pain points research to identify priority customer service improvements for 19 public sector agencies.
- ▶ Continue to make it easier for citizens and businesses to access government services seamlessly through the Government Services Portal.
- ▶ Lead the development of a whole of government digital inclusion strategy and roadmap to deliver accessible digital services.

Whole of government effectiveness and administration

Lead a well governed and high performing South Australian public sector



Our strategic outcomes

- 4.1** Lead reform to improve public sector performance, integration and accountability
- 4.2** Effectively support the Cabinet process
- 4.3** Protect South Australian government cyber interests
- 4.4** Deliver specialist policy advice to the Premier, Cabinet and public sector
- 4.5** Influence the national agenda to improve outcomes for South Australia

2021-2022 key initiatives

- ▶ Continue to support good governance and decision-making through rigorous Cabinet process, thorough policy analysis and collaborative relationships across government.
- ▶ Implement a standardised approach to performance reporting by the South Australian public sector to improve the way that the sector reports and responds to performance data, as well as increase the focus of the sector on performance.
- ▶ Establish new public sector governance arrangements to drive strategic priorities.
- ▶ Improve the Government of South Australia's security posture through increased monitoring and incident response capabilities to protect government data and establish a security operations centre model for whole of government.

- ▶ Continue to provide whole of government data analytics leadership by reviewing the Public Sector (Data Sharing) Act 2016, delivering a Data Strategy for South Australia, supporting implementation of the updated Information Sharing Guidelines and working with agencies on targeted analytical projects for South Australia.
- ▶ Negotiate the best possible outcomes for South Australia in intergovernmental forums, including through intergovernmental funding agreements; and continue to implement the Adelaide City Deal.

Our people

Be a high performing and effective central agency



Our strategic outcomes

- 5.1** Empower our people to lead, deliver and excel
- 5.2** Invest in training, development and retention of our workforce
- 5.3** Continually improve our systems, programs and policies
- 5.4** Embed good governance and risk management
- 5.5** Support a diverse and flexible workforce in a safe and healthy working environment

2021-2022 key initiatives

- ▶ Develop a Cultural Learning Framework.
- ▶ Progress People and Culture reform and improvements to development, recruitment and talent management solutions through DPC Connect.
- ▶ Analyse the whole of government employee engagement | Work for SA Your Voice survey results and develop a departmental Action Plan.
- ▶ Progress delivery of the department's Diversity and Inclusion Framework 2020-2022, DPC Stretch Reconciliation Action Plan 2020- 2023, Gender Equality and Respect Action Plan 2021-2022, and Disability Access and Inclusion Plan 2020-2024 deliverables.
- ▶ Implement the department's Freedom of Information Future State Map process.
- ▶ Implement a DPC performance and reporting dashboard to capture and report on the department's strategic objectives, projects and programs.

**MAKING A
DIFFERENCE SO
SOUTH AUSTRALIA
THRIVES**



**Government
of South Australia**

The South Australian Public Sector has united under the purpose
of 'Making a difference so South Australia thrives'.

Across government, our purpose bridges the work of all agencies and pulls
the public sector together to deliver for the people of South Australia.