

HOUSE OF ASSEMBLY
LAID ON THE TABLE

30 Nov 2016

South Australian Multicultural and Ethnic Affairs Commission

2015–2016 Annual Report



**Government
of South Australia**

SAMEAC's VISION

To achieve an open, inclusive, cohesive and equitable multicultural society, where cultural, linguistic, religious and productive diversity is understood, valued and supported.

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CHAIR'S EXECUTIVE SUMMARY

2015-16 was a year of achievement for the South Australian multicultural and Ethnic Affairs Commission (SAMEAC).

Our state continues to be a shining light in terms of the success of multiculturalism and the extent to which an increasingly culturally diverse community continues to enrich our society. In this sense, the changing face of our community reflects the wonderful mosaic of South Australia and the cosmopolitan lifestyle we have all come to value and enjoy.

Nevertheless, this success equally serves as a reminder of the need for the Commission - as a voice for all migrant and refugee communities in South Australia - to continue to play an active role in providing strong leadership and advocacy on their behalf.

The Commission welcomed the additional \$8million over four years announced in the 2015 Budget to be invested into multicultural communities through initiatives such as cultural festivals, community development programs and improvements to infrastructure.

This additional funding will respond to the regular calls from communities to support upgrades to their facilities and to build their capacity to address strategic priority areas, including ageing and domestic violence.

SAMEAC acknowledges and actively supports the crucial role that CALD clubs, associations and organisations play in supporting their communities to build capacity, foster partnerships and promote multiculturalism in South Australia.

In 2015 SAMEAC adopted a different approach in terms of its face-to-face contact with ethnic communities and organisations. Unlike the previous community consultation model which sought to hear from CALD organisations from a defined geographic area, the Community Engagement approach ensures Commission members are able to meet with specific ethnic communities to get an in-depth understanding of their issues and concerns.

In 2015-16 SAMEAC met with leaders and representatives of organisations from the Afghan, African, Filipino and Chinese communities. Similar meetings with other culturally diverse communities are planned for 2016-17.

A priority for the Commission over the past 12 months was to progress the work of the three Strategic Priorities it established in early 2015: Ageing, Domestic Violence and Economic Development and Participation. Key to this work was seeking advice from key federal and state government agencies, representatives of non-government organisations, service providers, academics and experts from relevant sectors. This engagement process has been immensely valuable and will inform reports to be presented to the Minister for Multicultural Affairs for consideration in the coming months.

This intensive process to gather information has increased the Commission's knowledge, awareness and appreciation of the complexity and challenges within migrant and refugee communities.

The 2015-16 Multicultural events calendar reflected the increasing cultural diversity of South Australia and the many clubs, organisations and associations that host cultural days, important milestones and anniversaries, and days of religious observance. All of these events offered the wider South Australian community an insight into different customs and traditions being practised. They also provided an opportunity for South Australians to participate in, and experience, the vibrancy and richness of the diversity that migrants and refugees bring to our state.

Many cultural groups took advantage of promoting their celebrations and days of religious observance through the online calendar on the Multicultural SA website.

SAMEAC continued to play a key role in supporting and promoting the Governor's Multicultural Awards. This annual program, held every year since 2008, aims to acknowledge people and organisations that foster an open, inclusive, cohesive and equitable multicultural society, in which cultural, linguistic, religious and productive diversity is understood, valued and supported.

More than 90 applications across 12 categories were received for the 2015 Multicultural Awards with 42 finalists considered for awards and 14 winners. The Governor's Multicultural Awards have seen a total of more than 840 nominations, resulting in 76 winners since their inception.

The Interpreting and Translating Centre (ITC) had another busy year, providing 35,853 interpreting assignments in 93 of the 109 languages provided, down two per cent from 36,833 in 2014/15. Translations experienced some decline in total documents translated; 1,832 down from 1,892 in the previous year in keeping with prior trends in this area.

One of the Commission's strengths is its relationship with ethnic communities, including attendance at community events and activities. Attendance at these functions provides an invaluable opportunity to get to know community leaders and hear about their activities, concerns and aspirations.

The variety of community cultural events, festivals and days of religious observance reflects the expanding cultural diversity in South Australia. Whilst important to individual communities, they also play an important role in developing a shared understanding and respect for our multicultural society.

None of these events are possible without the dedication and selflessness of volunteers who offer their time, skills and expertise to preserve – as much as possible - the authenticity and values of their culture, language and traditions of their country of birth and generously share them with all South Australians.

The following is a sample of these events:

- Anniversaries of historical events, including:
 - 98th Declaration of Independence Anniversary (Lithuania)
 - 77th Anniversary of the Hao Hoa Buddhist Religion
 - 71st Anniversary of the *Giorno di Liberazione* (Italian Liberation Day)
 - 70th Anniversary of the *Festa Della Repubblica* (Italian Republic Day)
 - 68th Independence Day Anniversary (Sri Lanka)
 - 64th Annual Commemoration Service and Concert in remembrance of the victims of deportations from Estonia, Latvia and Lithuania
 - 50th anniversary of Self Governing (Cook Islands)
 - 24th Anniversary of Ukraine's Independence Concert
- Major milestone celebrations for CALD organisations, including
 - 60th anniversary of the Latvian Hall
 - 60th Anniversary of the Feast of *Madonna Di Montevergine*
 - 40th Anniversary of the *Associazione Nazionale Caribinieri Di Adelaide* Inc
 - 40th Anniversary of the Campania Sports and Social Club Inc
 - 40th Anniversary of *Carnevale* Reception
 - 40th Anniversary Celebration Ball for *Radio Italiana 531am*
 - 30th Anniversary of Hindu Society of South Australia
 - 30th Anniversary of the Vietnamese Farmers Association Inc.
 - 10th Anniversary of the *Associazione Molisani* Adelaide
- Religious ceremonies, including:
 - 2015 Eid Al-Adha Festival
 - 2016 Blessing of the Waters Ceremony (Feast of the Epiphany)
- 2016 Australia Day Awards and Citizenship Ceremony, City of West Torrens.
- Official Opening of the new Burc College Primary School Building
- Official Opening of the Consulate for the People's Republic of China
- Presentation of Irene Krastev Award at the 2016 International Women's Day Luncheon
- South Australia Small Business Migrant Expo
- 'Walk Together Adelaide' event (2015)
- Consular Corps End of Year Reception (2015)
- Fundraising Appeal Dinner for victims of the Earthquake in Nepal

- Multicultural Aged Care Inc (MAC) Annual General Meeting (Keynote Speaker)
- Australia-Japan Association Annual General Meeting (Keynote Speaker)
- South Australian National Football League (SANFL) and Australian Football League (AFL) Iftar Dinner, Adelaide Oval
- South Australia National Football League (SANFL) 2016 Multicultural Round Citizenship Ceremony, Norwood Oval (Cooper's Stadium)
- Polish-Hungarian Friendship Day Celebration
- Commemoration of the Centenary of South Australian Jewish ANZACS
- George Street (Greek) Festival
- Islamic College Annual Awards Ceremony
- Vigil at the Soldiers Memorial Gardens, Unley to commemorate the Paris attacks on 14 November 2015

2015-16 also saw a number of Commission members attend Citizenship Ceremonies hosted by metropolitan and regional councils: Adelaide Hills, Campbelltown, Charles Sturt, Mount Barker, Mount Gambier, Prospect and West Torrens.

The multicultural events calendar of the last 12 months included a vast array of festivals, exhibitions, meetings, presentations and days of religious observance. The presence of Commission members at these events served as an important conduit between the Government of South Australia and culturally diverse communities, providing an opportunity for interaction and discussion of issues and concerns.

In closing, SAMEAC would like to extend its sincere thanks to Hon Zoe Bettison MP, Minister for Multicultural Affairs for her unwavering support of the Commission and its work over twelve months.

To the hundreds of CALD associations, clubs and organisations in South Australia, I thank them for their contribution to multiculturalism in our state. Their passion to preserve, promote and share their wonderful and unique languages, traditions and customs are integral to the cultural vitality of South Australia.

I would also like to extend my sincere thanks to the staff of Multicultural SA for their dedication and support for the Commission.

The next twelve months will present new opportunities and challenges for the Commission, but it will also be a period that will see the Commission continue to meaningfully engage with migrant and refugee communities to ensure the ongoing success of multiculturalism in South Australia.

A handwritten signature in black ink, reading "Grace Portolesi", enclosed within a thin yellow rectangular border.

Hon Grace Portolesi
Chair

MEMBERS OF THE COMMISSION

Hon Grace Portolesi (Chair)

Hon Grace Portolesi is the first woman to hold the position of Chair of the South Australian Multicultural and Ethnic Affairs Commission, assuming the role on 1 September 2014.

Ms Portolesi served in the South Australian Parliament from 2006 – 2014 representing the electorate of Hartley in Adelaide eastern suburbs. In 2009, she was appointed Parliamentary Secretary to the Attorney General, Minister for Justice and Minister for Multicultural Affairs.

The following year, Ms Portolesi was appointed Minister for Aboriginal Affairs and Reconciliation, Multicultural Affairs, Youth and Volunteers. She later held the Education and Childhood Development portfolio before moving on to become Minister for Further Education, Employment, Science and Technology.

Mr Norman Schueler OAM (Deputy Chair)

Mr Norman Schueler was born in the United Kingdom. He migrated to Australia in 1966 and joined Hines Metals. In 1984 he founded Normetals, a scrap metal, steel sales and marine equipment business. Mr Schueler has travelled extensively, including regular trips to China to establish an import/export business.

Actively involved in the Jewish community, Mr Schueler is a past President of the South Australian Jewish Youth Council, the B'nai B'rith Youth Organisation, and the Jewish Community Council SA. He has also been Vice President of the Executive Council of Australian Jewry.

Mr Schueler is currently a Board Member of the Australia-Israel Chamber of Commerce and Adelaide Symphony Orchestra, as well as being a Director of Pipes International (Qld), S & D Chemicals, Darwin Steel & Pipes Supplies and several other companies.

Ms Teresa Nowak

Ms Teresa Nowak is a Polish multilingual woman, Teresa has a background in economics and counselling. She gained a Graduate Diploma in Counselling in 1985, and is currently employed as a Coordinator with Uniting Care Wesley Community Services in Whyalla. Ms Nowak has been a dedicated community worker for more than three decades, and was a Justice of the Peace for 32 years.

Ms Nowak is heavily involved in the Whyalla community, specifically in supporting migrant women and bridging the interface with other special needs and opportunities. She is involved with the Filipino Cultural Association, the

Pastoral Council of the Catholic Parish of Whyalla, St Vincent De Paul Society's Whyalla Conference and SAMEAC's Women's Advisory Committee.

Ms Nowak was awarded Whyalla Citizen of the Year in 2002, and in 2005 was awarded the Federation of Ethnic Communities Council of Australia (FECCA) Award, celebrating 25 years of service for commitment and contribution to Australian multiculturalism. Ms Nowak is a Member of the Migrant Women's Lobby Group SA, and twice received this group's Irene Krastev Award (2004 and 2011) for ongoing leadership, commitment, dedication and passion and community spirit in regional Australia.

Ms Nowak was previously the Deputy Chair of SAMEAC and the Convenor of the SAMEAC Northern Region Advisory Committee.

Mr Peter Ppiros

Mr Peter Ppiros has been a member of the Commission since January 2003, and held the role of Deputy Chairman from 2006 to December 2011. Mr Ppiros is a strong advocate for regional South Australia and multiculturalism. Originally a refugee from Cyprus, Mr Ppiros lives in Renmark and is the founder and editor of the *Greek Community Tribune*, a national Greek/English newspaper, established in 1993.

Mr Ppiros has had extensive experience in delivering and managing a wide variety of services directly to immigrants and refugees over the years. In 2004 he was elected Chairman of the Riverland Multicultural Forum, an organisation that represents the region's multicultural community and provides settlement services to new migrants. He is also the founder of the Riverland Greek Festival, which was acknowledged with the 2000 SA Great Regional Award for the Arts for its contribution towards multiculturalism and reconciliation with the Indigenous community. Mr Ppiros is a recipient of the Centenary Medal for service to the community through the advancement of multiculturalism.

Mr Ppiros was previously the Convenor of the SAMEAC Riverland Region Advisory Committee.

Ms Sumeja Skaka

Ms Sumeja Skaka was born in Sarajevo, Bosnia and Herzegovina. She is an active member of the Muslim community, conducting cross cultural workshops in schools about Islam, through the Muslim Women's Association of South Australia, as well as organising various educational programs about Islam with a youth-run organisation, Ayn Academy. She has also initiated an interfaith program entitled 'Building Bridges', in collaboration with the Catholic youth group, Magis, which conducts Soup Kitchen events for the homeless four times a year.

In 2006, Ms Skaka was named as Youth of the Year in the Australian Muslim Achievement Awards and in 2008 she was named Bosnian Youth of the Year by the Australian Council of Bosnia and Herzegovina Organisations. Ms Skaka was previously the Convenor of the SAMEAC Youth Advisory Committee.

Ms Miriam Silva

Ms Miriam Silva came to South Australia from England as a six year old with her family who heralded from Guyana in South America. She has more than 20 years' experience across multiple industries including pharmaceuticals, banking and agribusiness, managing large and geographically diverse teams.

In September 2014 Ms Silva was appointed as acting chief executive of TAFE SA. She had previously been the Chief Operating Officer for FleetPartners, a leading leasing and fleet management organisation across Australia and New Zealand. Prior to this, Ms Silva was General Manager, Commercial Operations, at Elders Ltd, responsible for national operations. She has previously held a number of roles with ANZ Banking Group, including Chief Operating Officer for the Pacific, a role which involved looking after operations across a number of Pacific Island countries.

Ms Silva is a member of a number of boards including TAFE SA and University of SA Council. She volunteers with a number of organisations including the Muslim Women's Association of SA, International Women's Day Committee (SA) and Rotary. She is a Member of the South Australian Women's Honour Roll for 2011 and in 2012 was named as one of Australia's 100 Women of Influence in the Financial Review and Westpac Awards. Ms Silva is a founding mentor for the Financial Review BOSS Emerging Leaders Program.

Ms Malgorzata (Gosia) Skalban OAM

Ms Gosia Skalban was born in Poland and came to Australia in 1968. Prior to her current employment with Domiciliary Care SA as Multicultural Consultant, Ms Skalban set up linkage and advocacy services across Adelaide, Whyalla and the Riverland. She has also worked with refugees and victims of domestic violence. Ms Skalban has a Bachelor of Arts (Spanish and Italian major), a Bachelor of Social Administration and a Masters of Business Administration.

Ms Skalban has been involved in various community and departmental committees responsible for the initiation of ethno-specific services. She is President of the Polish Women's Association in Adelaide, and a Member of advisory groups including the National Cross Cultural Dementia Network, the Queen Elizabeth Hospital Consumer Advisory Council, the International Women's Day Committee of South Australia, the Migrant Women's Lobby Group and the Polish Hill River Church Museum Committee.

In December 2000 Ms Skalban was awarded the Gold Cross for services to the Polish community by the Polish Government. In June 2005 she was awarded a Medal of the Order of Australia (OAM) for services to the community, particularly through multicultural and aged care organisations. In 2009 she was awarded the Commander's Cross of the Order of Merit of the Republic of Poland for services to the Polish community.

Dr Joseph Masika

Dr Joseph Masika is a Team Leader in the Statewide Services Directorate of Families SA. He has a Doctor of Medicine degree, a Masters of Public Health, and Certificates in Australian Migration Law, Management and Leadership, and Environmental Health.

Dr Masika has 28 years of experience in the health and community service industries in a range of clinical, administrative, research, service co-ordination and delivery, service evaluation and managerial positions. Dr Masika has also given 28 years of voluntary service to the community including 16 years of actively volunteering in Australia and 12 years overseas.

Dr Masika was the Chairperson of the African Communities Council of SA from 2007 until 2014. He is also a Board Member of Health Consumers Alliance, Associate Board Member of Migrant Resource Centre of SA, Vice Chairperson of Australian-African Services Foundation, and Board Member of Multicultural Aged Care. He also provides expertise in multiculturalism in his involvement with a range of projects and organisations that address mental health and stigma across South Australia.

Dr Masika is a White Ribbon Ambassador, and was the Finalist of the National White Ribbon Ambassadors Awards in 2011. He is the Winner of the Australian-African Man of the Year Awards 2011 and Winner of African-Australian Living Legend Awards 2012. In February 2013, Dr Masika was awarded the Governor's Multicultural Award for Outstanding Individual Achievement.

Ms Swee Ming (Michelle) Dieu

Ms Michelle Dieu is of Chinese Malaysian background. She migrated to South Australia in 1992 as a skilled migrant, joining her parents who had migrated four years earlier. She speaks Mandarin, Bahasa Malaysia and the dialects Fuzhou and Fujian.

A qualified teacher with a Bachelor of Education from Flinders University and a Bachelor of Arts from the University of Alberta (Canada), Ms Dieu worked as an educator and migrant settlement volunteer in the Chinese community for the Chinese Welfare Services after arrival. She then worked for more than ten years for the Overseas Chinese Association of South Australia coordinating the Community Settlement Services Scheme and managing the Settlement Grants Program, Joblink Services and Coaching for Multicultural Taxi Driver Training for Chinese and humanitarian entrants. Ms Dieu is currently employed at the Migrant Resource Centre of SA.

In 2003 Ms Dieu was appointed an Ombudsman Referral Delegate under the Justice Access Referral Program by the State Ombudsman's Office. She is a registered migration agent, and a Member of the Migration Institute of Australia.

Major-General Vikram Madan, VSM (Retd.)

Major-General Vikram Madan, VSM (Retd.) served as an Infantry Officer with the elite Gurkha Regiment for 37 years, following four years of training as an officer cadet. He was twice decorated by the President of India receiving the Vishist Seva Medal in 2000 and 2006 for services of distinguished order. His company, battalion, brigade and divisional commands have been in operational areas bordering China and Pakistan.

In the latter part of his service (2003-2006) he was Deputy Master General of Ordnance, responsible for the project management and maintenance of Indian Army material. Upon retirement from the Army, he assumed a role as Vice President Corporate Affairs and Business Development with a multinational company, before moving to Adelaide in 2007. Major General Madan also owns a strategic defence consultancy company in the sub-continent and the gulf region, and is a Senior Advisor to an Adelaide-based international counter terrorism consultation and training company.

Major-General Madan has a post-graduate degree in Defence & Strategic Studies, a post-graduate degree in Management and Master of Philosophy in International Relations and Strategic Studies. He speaks English, Hindi, Urdu, Punjabi and Nepalese fluently. He is a former President of the Indian Australian Association of South Australia and currently sits on the Passenger Transport Standards Committee of the SA Government and the International Humanitarian Law Committee of the Red Cross SA Chapter.

***Dottore* Angelo-Raffaele Fantasia**

Mr Angelo Fantasia has a long association with various Italian-based clubs and organisations in South Australia. He is the current President of the Co-ordinating Italian Committee (CIC) and the Carnevale Italian festival. Mr Fantasia has extensive knowledge and experience in the aged care sector brings significant skills to his role as a board member of CO.AS.IT (Italian Assistance Association SA Inc. He is also a board member of COM.IT.ES, a representative body for Italian communities, directly elected by Italians resident in countries outside Italy.

Mr Fantasia is also involved in religious festivals for the Italian community at the Our Lady, Queen of Peace, Payneham, and is the current President of the Saint Anthony of Padua Committee. His other community involvement is with the Metropolitan Musical Theatre Company (SA) Inc, an Amateur theatre company that produces two musicals every year.

Ms Yu Chen

Ms Yu Chen is a PhD candidate at the University of Adelaide. Her research interests and specialties are in the discipline of Entrepreneurship, particularly in Chinese immigrant entrepreneurship. Yu's research is also interested in exploring the transnational linkages that entrepreneurs developed between China and Australia.

As an academic, Yu is a passionate and patient teacher and mentor for the bachelor and research honors students at the University of Adelaide. From 2012, Yu has been tutoring at the University of Adelaide. Her teaching subjects include International Business, Introduction to Management, International Management, and Organisational Behaviour. Meanwhile, she is an education consultant for international students to choose their education path in Australia.

Ms Chen is a reliable adviser who has compassion for students and she is able to diagnose students' needs professionally. Being an international student and migrated to Australia few years ago, Yu has developed a strong understanding of both Chinese and Australian cultures, social norms and the education systems. The overseas study and migration experience helps her to be a role model for many students who have an international background and use English as the second language for their academic study.

Ms Chen is also highly involved in the Chinese community based in South Australia. As a result, Yu is able to provide suggestions to students for various issues, such as time management, stress and financial issues, study, work and life balance; and how to integrate into the workforce and focus on personal self-development.

Mr Hiep Nguyen

Mr Hiep Nguyen was born in Vietnam in 1956 and is married with two adult children. He holds a Masters of Business Administration degree and also has computer sciences and electrical engineering qualification from the University of Adelaide. He was previously a recipient of Colombo Plan Scholarship for university study in Australia from 1974 to 1977. Professionally, Mr Nguyen has 37 years of experience in engineering and information technology. He also operates his own consulting business to provide professional services in Engineering, Information Technology, Telecommunications and Management. Mr Nguyen has a long history working with the Vietnamese community. For the past nine years he has been the current Principal of the Dac-Lo Vietnamese Ethnic School which has more than thousand students and more than fifty staff members. Mr Nguyen also served as the President and Chairman of the Pastoral Council of the Vietnamese Catholic Community in South Australia for nine years. He founded the Vietnamese Australian Benevolence Foundation which aims to establish special aged care facilities in South Australia.

Mr Mabok Deng Marial

Mr Mabok Deng Marial Mabok arrived in Australia over a decade ago as a refugee and has since worked tirelessly within the Sudanese Community and with other African communities. Mr Mabok Deng Mabok Marial has a degree in Bachelor of Science from Nagpur University in India and a Master of Environmental Management from Flinders University. His work history includes Accommodation Officer for Anglicare SA, Client Services Officer for Centrelink and currently he is part of the Multicultural Unit in Centrelink.

- Former President of the Sudanese Community Association in Australia (SA Branch)
- Former Secretary General of the Sudanese Community Association in Australia SA Branch
- Former Public Officer of the SPLM Chapter Secretariat in South Australia
- Former Chairperson of Rumbek Community Welfare Association of South Australia, one of the founders of the African Communities Council of South Australia (ACCSA)
- Former Vice Chairperson of African Communities Council of South Australia (ACCSA)
- Chairperson of the African Communities Council of SA (ACCSA)
- Co-patron of South Sudan Human Right development Organisation in Australia
- He has been on the Migrant Resource Centre of SA Board for the past six years
- Divisional Board member of Australian Red Cross in South Australia.

Ms Daniela Valentina Conesa (until 14 August 2015)

Daniela Conesa migrated to Australia from Argentina with her family in 2003. Born in Argentina, she has lived in Canada, the USA, Peru and Argentina, before finally moving to Australia. She and her family settled in Mount Gambier in the State's South East, through the Regional Skilled Migration Scheme.

Ms Conesa is a graduate of the University of Buenos Aires where she studied Biology. She has an extensive background in research and teaching at the secondary and university level. Ms Conesa was the South East's first Community Settlement Services Officer, and is also a NAATI-accredited English-Spanish interpreter. She has also been a Bilingual School Services Officer and a volunteer committee member organising the South East's Multicultural Festival. Ms Conesa is employed as a Senior Policy Officer with the South East Natural Resources Management Board.

ROLE OF THE COMMISSION

SAMEAC is a Statutory Authority, which was established under the *South Australian Multicultural and Ethnic Affairs Commission Act 1980*. Members, whose collective skills assist the work of SAMEAC, are representative of a number of diverse cultural and linguistic backgrounds.

SAMEAC is required to:

- advise the Minister for Multicultural Affairs on matters relating to multicultural and ethnic affairs by facilitating communication between the Government and CALD communities;
- promote multiculturalism as an integral part of the State's social and economic policies, and work towards an inclusive society;
- endeavour to increase the awareness of the services available to people from CALD backgrounds;
- promote social harmony amongst CALD communities and the wider community;
- foster and support community development activities by CALD communities; and
- lead and manage multicultural initiatives in partnership with other organisations and the community.

The functions of SAMEAC are detailed in full at Appendix 1.

Meetings of the Commission

In 2015-16 the South Australian Multicultural and Ethnic Commission met on the following dates:

- Ordinary Meeting – 6 August 2015
- Ordinary Meeting – 17 September 2015
- Ordinary Meeting – 22 October 2015
- Ordinary Meeting – 10 December 2015
- Ordinary Meeting – 17 February 2016
- Ordinary Meeting – 7 April 2016
- Ordinary Meeting – 12 May 2016
- Ordinary Meeting – 16 June 2016

Attendance at South Australian Multicultural and Ethnic Affairs Commission meetings in 2015-16

Commission Member	Meetings	Attended
Hon Grace Portolesi (Chair)	8	8
Mr Norman Schueler OAM (Deputy Chair)	8	6
Ms Gosia Skalban OAM	8	8
Mr Peter Ppiros	8	8
Major-General Vikram Madan (Retd.) VSM	8	6
Ms Yu Chen	8	5
Ms Michelle Dieu	8	6
Mr Hiep Nguyen	8	8
Mr Mabok Deng Marial	8	6
Dr Joseph Masika	8	6
Ms Teresa Nowak	8	7
Ms Sumeja Skaka	8	4
Ms Miriam Silva	8	2
Dott Angela Fantasia	8	7
Ms Daniela Conesa*	1	1

*Resigned from the Commission on 14 August 2015

Ageing Working Group

In 2015-16 the South Australian Multicultural and Ethnic Commission's Ageing Working Group met on the following dates:

- Ordinary Meeting – 5 August 2015
- Ordinary Meeting – 16 September 2015
- Ordinary Meeting – 21 October 2015
- Ordinary Meeting – 9 December 2015
- Ordinary Meeting – 18 February 2016
- Ordinary Meeting – 13 April 2016
- Ordinary Meeting -18 May 2016

Domestic Violence Working Group

In 2015-16 the South Australian Multicultural and Ethnic Commission's Domestic Violence Working Group met on the following dates:

- Ordinary Meeting – 5 August 2015
- Ordinary Meeting – 16 September 2015
- Ordinary Meeting – 21 October 2015
- Ordinary Meeting – 10 December 2015
- Ordinary Meeting – 9 February 2016
- Ordinary Meeting – 13 April 2016
- Ordinary Meeting -18 May 2016

Economic Development Working Group

In 2015-16 the South Australian Multicultural and Ethnic Commission's Economic Development and Participation Working Group met on the following dates:

- Ordinary Meeting – 6 August 2015
- Ordinary Meeting – 17 September 2015
- Ordinary Meeting – 22 October 2015
- Ordinary Meeting – 10 December 2015 (combined with SAMEAC meeting)

Community Engagement Meetings

In 2015-16 the South Australian Multicultural and Ethnic Commission held Community Engagement meetings on the following dates:

- Afghan community – 6 August 2015
- African community – 22 October 2015
- Filipino community – 17 February 2016
- Chinese community – 12 May 2016

External Boards and Committees

Members represent the Commission on various boards and committees (see Appendix 3).

BUILDING COMMUNITY CAPACITY

Multicultural Grants Program

For many years, funding has been provided under the Multicultural Grants program to multicultural and ethnic community organisations to:

- increase understanding of the culturally diverse community in which we live;
- celebrate and value cultural diversity;
- improve equality and acceptance in society; and
- increase participation by South Australians of all backgrounds in society.

Community organisations apply for funding to develop and strengthen multicultural communities in South Australia. Projects aim to support an open, inclusive, cohesive and equitable multicultural society, where cultural, linguistic, and religious diversity is understood, valued and supported.

The Multicultural Grants program is administered by the Department for Communities and Social Inclusion with input from SAMEAC members during the assessment process.

Information regarding the community clubs, associations and organisations which received funding in 2015-16 through the Multicultural Grants program can be found on the Multicultural SA website: <http://multicultural.sa.gov.au/>

Grants SA reforms

In 2015-16 the Department for Communities and Social Inclusion implemented a number of reforms to its grant programs. The reforms involved the consolidation of the Charitable and Social Welfare Fund (Community Benefit SA), Multicultural SA – Celebrating Diversity one-off grants, Volunteer Training Grants and the Volunteer Support Fund into a single grants scheme, Grants SA to take effect in 2016-17. The reforms also include the development of a single application form that all funding proposals would be assessed against.

The new Grants SA program comprises three streams of grant funding:

- Major Grants (\$20,001 - \$50,000)
- Medium Grants (\$5,001 - \$20,000)
- Minor Grants (Up to \$5,000)

SAMEAC's representation on the Grant Assessment Panels is as follows:

Major/medium Grants Assessment Panel

- Mr Peter Ppiros
- Major-General Vikram Madan, VSM (Retd.)
- Dott. Angelo Fantasia

Minor Grants Assessment Panel.

- Ms Sumeja Skaka
- Mr Hiep Nguyen

At the request of SAMEAC members, the percentage distribution for the Major/Medium/Minor grants streams was amended from 40/35/25 per cent to 25/30/45 per cent.

Grants SA aligns with the South Australian Government's commitment to reduce red tape, simplify grant processes and improve accessibility to grants for community groups through a simplified single application process, less restrictive guidelines and streamlined reporting requirements.

In 2016-17, Grants SA will provide \$3 million in grants to improve community participation, wellbeing and quality of life for South Australians. Major grant rounds of \$20,001 - \$50,000 will be open twice a year, medium grants of \$5,001 - \$20,000 four times a year and minor grants of up to \$5,000 will be open all year round and assessed at the end of each month.

Grant Information Sessions

The increase in the amount of funding for Multicultural Grants to \$1 million continues to generate significant interest from cultural clubs and associations. To ensure that as many ethnic communities are informed about the availability of grants and the application process, the following Grant Information Sessions were held:

PROMOTING MULTICULTURALISM

SAMEAC places an emphasis on increasing the participation of CALD communities in major public events. This serves dual purposes of facilitating participation and inclusion of members from these communities, and showcasing the richness and uniqueness of South Australia's cultural diversity.

The Commission supports diverse community organisations' involvement in many activities, and particularly the opportunity to share cultural activities, performances, displays and festivals, with the wider South Australian community. In 2015-16 SAMEAC's Showcasing Multiculturalism Program supported the participation of CALD communities in iconic South Australian events including the Christmas Pageant, the Australia Day Parade and the ANZAC Commemorations as well as other major public events such as the Multicultural Festival.

Ethnic communities have warmly received the additional \$8million over four years announced in the 2015 Budget to be invested into multicultural

communities through initiatives such as cultural festivals, develop community programs, and improvements to infrastructure.

As a result of this increased funding, new programs such as the *Stronger Families, Stronger Communities* funding program and the Multicultural Infrastructure Grants have supported a number of community development projects ranging from services and programs, new and improved facilities and festivals.

2015 Multicultural Festival

The second Multicultural Festival held in November 2015 was again held in Rundle Mall, Adelaide. CALD community groups and organisations interested in participating in the festival had the opportunity to apply for a Multicultural Grant to support their participation in the festival. The application period for grants ran from 18 May – 14 June 2015, with about 120 applications received. In all, 62 multicultural and ethnic community organisations, representing 14 different ethnicities, were awarded 76 grants to support their participation in the 2015 Multicultural Festival. The Chair, SAMEAC spoke at the official opening of the festival at the main stage situated at Gawler Place.

Christmas Pageant

The 2015 Credit Union Christian Pageant held on 14 November was the eleventh year in which South Australian multicultural communities were involved in the Christmas Pageant. Groups from the Vietnamese, African, Mexican, Greek, Polish and Korean communities walked, danced and sang alongside the popular 'Christmas around the World' themed float. To date, more than 60 different CALD communities have been represented in the Christmas Pageant.

Australia Day Community Parade

Adelaide's Australia Day Community Parade celebrates multiculturalism and the diversity of people who call South Australia home. The Commission helped the Australia Day Council to organise the participation of 98 community groups, including 83 ethnic groups in the Australia Day Community Parade on 26 January 2016. In total, more than 4,000 people from culturally diverse backgrounds participated. Approximately 15,000 people lined King William Street, Adelaide as the Parade made its way from Victoria Square to Elder Park.

Prize money and certificates were awarded to the following cultural groups: Cook Islander Association (Judge's Choice), Persian Cultural Association of South Australia (Best Music), Sri Lankan Community (Most Creative) and the Adelaide Chinese Dance Academy (Best Costumes).

Diplomatic and Official Visits

During 2015-2016 the Chair had the pleasure of receiving several members of the Diplomatic and Consular Corps, including:

- His Excellency Mr Pierfrancesco Zazo, Ambassador for Italy
- His Excellency, Kazi Imtiaz-Hossain, High Commissioner for the People's Republic of Bangladesh
- Mr Rao Hongwei, Consul-General for the People's Republic of China
- Ms Roberta Ronzitti, Consul for Italy
- Mr Mark McBriarty, Honorary Consul for the Philippines

ANZAC Day Eve Youth Vigil and ANZAC - Multicultural School Visits

Each year, young people from culturally diverse backgrounds participate in the ANZAC Day Eve Youth Vigil at the War Memorial on North Terrace, Adelaide. As part of the Vigil, young people lay books about the ANZACS instead of wreaths as tributes to the fallen.

The gesture, staged by the Returned and Services League (RSL), is designed to provide an opportunity for culturally diverse youth to recognise those who gave their lives in the service of the country. The young people wear national dress reflecting their cultural background and are encouraged to wear their ancestors' medals.

Following ANZAC Day 2015, Multicultural SA made arrangements for SAMEAC member Major-General Vikram Madan. VSM (Retd.) and a representative from the Unley RSL to visit Unley High School to speak to students about the meaning of ANZAC and multiculturalism. More than 400 Year 8 and 9 Unley High School students attended the ANZAC-Multiculturalism school visit presentation on 16 November 2015. Students heard from Major-General Madan and Mr Pieter Haverhoek, a member of the Unley RSL Committee.

Following the speeches, Ms Viki Natafellis, an Unley High School student and a winner of the 2015 Premier's ANZAC Spirit School Prize gave a presentation about her study of the life of an ANZAC soldier who died at Gallipoli, as well as her visit to Lone Pine and other World War I battlefields in Turkey. Major General-Madan then presented Principal Ms Brenda Harris with books used as part of the ANZAC Day Eve Youth Vigil.

On 24 April 2016, 16 young people from nine different CALD backgrounds participated in the ANZAC Day Eve Youth Vigil. Young people of Togan, Filipino, Greek, African, Serbian and Ukrainian backgrounds placed war-related books, gifts and flowers on the steps of the South Australian War Memorial on North Terrace, Adelaide.

More than 400 students from Reception to Year 7, teachers, staff and parents from Norwood Primary School attended the 2016 ANZAC-Multicultural school visit presentation on 17 June 2016.

Students heard from Major-General Madan, Mr Robert 'Dogs' Kearny OAM, a Vietnam War veteran and Loreto College student Charlotte Matthias, who was one of eight winners of the 2016 Premier's ANZAC Spirit School Prize.

At the conclusion of the presentations, Major-General Madan presented Ms Nicola Brelsford, Principal of Norwood Primary School with books used at the ANZAC Day Eve vigil for the school's library.

Governor's Multicultural Awards

SAMEAC once again supported and promoted the 2015 Governor's Multicultural Awards. These annual Awards are open to everyone in the community, and aim to honour outstanding contributions by individuals and organisations to promoting social harmony and inclusivity and the positive influence of cultural diversity in the community.

In 2015, an independent panel of nine judges, chaired by His Honour Judge Rauf Soulio was assembled to assess more than 70 applications and determine the winners of the Governor's Multicultural Awards.

The applications received were of a particularly high calibre. A total of 14 winners from 28 finalists were selected across eight (8) categories. On 22 March 2016, His Excellency Hieu Van Le AC, Governor of South Australia hosted a reception for 400 guests on the grounds of Government House to present the 2015 awards.

The award winners are listed below.

Award	Recipient
Outstanding Individual Achievement	Mr Bill Spurr AO
Arts and Culture - Individual	Senior Constable Ellie Scutchings
Arts and Culture - Organisation	Guildhouse, and Songbird the Magpie
Community Sector- Individual	Ms Megan Lamb and Ms Seema Keezhil
Community Sector- Organisation	Migrant Women's Support Services
Media Award	Mr Michael Dulaney
Public Sector Award	Women's and Children's Hospital (Women's and Babies Division)
Volunteer Award	Ms Jodie Edwards
Senior Volunteer Award	Mr Theo Andrusszccko (deceased) and Mr Khalid Farooqi
Youth – Individual	Mr Fida Hussain
Youth- Organisation	Adelaide Kurdish Youth Society

Cultural performances at the Awards ceremony were Zaffitt SA, Studio Flamenco, Mexican Social and Cultural Association of SA and the Sounds of Brazil.

Dr Jeffrey Nicholas gave a visual presentation on *The Street of Adelaide: A Map of Cultural and Social Inclusion in Colonial South Australia*.

The Governor's Multicultural Awards have now seen a total of more than 930 nominations submitted, resulting in more than 90 winners over eight years.

In June 2016, the Chair wrote to His Excellency Governor asking that consideration be given to the introduction of three new award categories (Individual and Organisation); Ageing, Family Safety and Economic Development for the 2016 Governor's Multicultural Awards.

SAMEAC Multicultural Reception

On Wednesday, 3 February 2016 SAMEAC hosted the inaugural Multicultural Reception at Mackillop Plaza on the grounds of St Francis Xavier Cathedral, Adelaide, to mark the relocation of the office from Grenfell House to its new premises at Wakefield House. The reception was attended by more than 450 community leaders and representatives from different cultural groups, clubs and associations across South Australia. Premier Weatherill, Minister Bettison and the Chair all addressed the gathering and thanked them for their contribution to promoting multiculturalism in South Australia.

Refugee Week

Each year, the Commission supports Refugee Week in South Australia. Refugee Week is held across Australia each year to coincide with World Refugee Day on 20 June. Local events were held across the state as part of Refugee Week, included movie screenings, exhibitions, excursions, public lectures, lunches, teas, and a soccer tournament.

The Chair attended the following Refugee Week events:

- Governor's Launch of Refugee Week Reception at Government House – 20 June 2016
- Youth Poster Exhibition & Awards, Migrant Resource Centre - 21 June 2016
- Reception co-organised by the World Refugee Week Committee, Migrant Resource Centre and Local Government Association of South Australia Reception - 24 June 2016

Multicultural Events Calendar

In 2015-16, a Multicultural Events Calendar was published online at www.multicultural.sa.gov.au/events. The online Multicultural Events Calendar contains information about days of religious significance and other multicultural events in South Australia.

Multicultural SA and SAMEAC website

The Multicultural website includes a wide range of information about services available to migrants settling in South Australia, and information about the State's diverse communities as well as a new and improved online events calendar which now allows communities to submit details of their upcoming celebrations and days of significance online at www.multicultural.sa.gov.au

Community Consultation and Community Engagement

In line with the new Community Engagement Strategy adopted by the Commission in early 2015, the Commission held four community engagement meetings with different cultural groups in 2015-16. The objective of the Community Engagement Strategy is for SAMEAC to take its meetings into the community by inviting specific migrant groups to inform and educate it about their ongoing needs and aspirations. This information will form the basis of the Commission's advice to Government.

Details of the four Community Engagement Meetings are:

Afghan Community

On 6 August 2015 the Commission met with and heard from members of the Afghan community at the Afghan United Associations' premises located at Edinburgh North. Issues highlighted by the Afghan community included

- Unemployment
- Migration matters e.g. family reunion, Bridging Visas
- Domestic violence
- Expansion of Afghan language schools
- Access to sporting and recreational facilities
- Afghani youth retaining their cultural identity

African Community

African leaders made presentations to the Commission at the Community Engagement meeting in Hindmarsh on 22 October 2015. The key issues raised during the presentations were:

- African Women's Federation (AWF) community consultation on 15th August 2015 which identified employment, social isolation and integration as key issues facing African women
- Youth issues e.g. gang-related violence, unplanned teen pregnancy, forced marriage and female genital mutilation
- Unemployment
- African youth retaining their cultural identity
- Lack of African role models
- Racism and discrimination
- Access to social meeting facilities
- Negative media stereotyping of African communities

Filipino Community

The Enfield Community Centre, Enfield was the venue for the Commission's meeting with the Filipino community on 18 February 2016. Nearly 50 Filipino leaders and representatives from different clubs and organisations attended the meeting. Filipino community leaders raised the following issues:

- Youth issues e.g. unemployment, training, career pathways, substance abuse, self-identity and Youth Allowance
- Settlement support services
- Access to meeting facilities
- Domestic Violence (culturally appropriate services, women at risk under spousal visa program)
- Australian Pension entitlements for older Filipinos who have repatriated to the Philippines
- Barriers to accessing grants and other funding sources

Mr Mark McBriarty, Honorary Consul for the Philippines identified opportunities for South Australia to increase its cultural and economic ties with the Philippines, as well as maximise the tourism potential of Filipinos visiting South Australia.

Chinese Community

On 12 May 2016 the Commission met with members of the Chinese community at the Pilgrim Hall, Flinders Street. Commission members heard from Chinese community and business leaders on the following issues:

- Migration (Skilled and Business)
- International students studying in South Australia
- Family Support
- Aged Care
- Emerging business entrepreneurs

In 2016-17, the Commission will hold a community engagement meeting with the Vietnamese community in August 2016 and the Polish community in October 2016. Additional community engagement meetings with other cultural groups are planned for the first half of 2017.

Parliamentary Receptions

In 2015-16 the Honourable Jay Weatherill MP, Premier of South Australia hosted several Receptions attended by the Chair and other SAMEAC members.

These receptions included:

- Eid Al-Fitr
- Various Italian clubs and organisations celebrating anniversaries
- Diwali
- Chinese New Year Festival
- Jewish Community

In February 2016, the Hon Zoe Bettison MP, Minister for Multicultural Affairs hosted about 50 leaders of the Italian community in the Balcony Room, Parliament House to celebrate the 40th Anniversary of the Carnevale Italian Festival. On 2 June 2016, the Minister hosted 60 leaders and representatives from various African communities to celebrate World Africa Day.

Policing for a Multicultural Society Awards

The Policing for a Multicultural Society Award, initiated by SAMEAC, moved into its seventh year, after being initiated in 2009. In 2015-16 SAMEAC members presented the *Policing for a Multicultural Society Award*, which is given to a police cadet in each graduating recruit course. The award is given to the cadet who shows the highest level of appreciation and understanding of migrant, refugee and cultural diversity issues relating to policing.

Recipients of the *Policing for a Multicultural Society Award* in 2015/16 were:

- Mr Gregory Camilos
- Ms Kathryn Khor
- Mr Peter Arnold
- Ms Zoe Andrews
- Ms Caitlin Bennett
- Ms Ashwin Menon

Partnership with SA Police

2015-16 has seen a continuation of the strong working relationship between SAMEAC and SA Police. Regular liaison meetings of the Strategic Multicultural Interface Group (SMIG) are held between Senior SA Police officers, the Chair, SAMEAC and Multicultural SA officers. The purpose of the meetings is to share information and discuss existing and emerging issues affecting South Australia's CALD communities.

Aged Care Information Session

In 2015 the Commonwealth Government announced changes to its Aged Care Reform package, which included the development of a single entry portal to be known as 'My Aged Care.' The State Manager, Department for Social Services (DSS) made a presentation outlining the new reforms at a meeting of SAMEAC's Ageing Working Group.

SAMEAC members expressed concern that older people from CALD backgrounds would experience difficulty transitioning from the existing aged and home care services system to the new arrangements without adequate support or information.

To help older people from CALD communities increase their understanding of the proposed reforms, the South Australian Multicultural and Ethnic Affairs Commission, together with DSS organised an Aged Care Information Session in the Pilgrim Hall, Flinders Street, Adelaide.

The Information Session was held on 8 October 2015 when DSS officers provided community members with information about the introduction of 'My Aged Care', the range of aged care services and options available under the new scheme, and how those services could be accessed.

Meetings with Local Government Leaders

In response to several enquiries from new and emerging CALD communities about their need for access to sporting fields, facilities and meeting rooms, on 4 August 2015 the Chair of SAMEAC met with the President and Chief Executive Officer of the Local Government Association of South Australia to discuss these matters.

To raise awareness of this issue and to facilitate the sharing of information between Councils, the Chair convened a meeting on 14 October 2015 attended by Mayors, Deputy Mayors and Chief Executive Officers from the following Councils: Campbelltown, Playford, Port Adelaide Enfield, Prospect, Salisbury and West Torrens.

Honorary Consuls

The Australian Government has a long tradition of accepting Honorary Consuls, and more than half of the many consular posts established in Australian State and Territory capital cities are headed by Honorary Consular Officers. SAMEAC recognises that Honorary Consuls can make a substantial contribution to the conduct of individual bilateral relationships, especially in cases where the sending country does not maintain resident diplomatic representation in Australia. SAMEAC maintains relationships with the many Honorary Consuls based in South Australia.

Women's Leadership Course

The Women's Leadership Course, initiated by SAMEAC in 2002, now has more than 200 graduates from the program. In 2015-16 the course was coordinated through TAFESA, Multicultural SA and SAMEAC. Participants graduate with a Certificate IV in Frontline Management. To date, ten Women's Leadership Courses have been conducted. SAMEAC members are invited to attend the graduation ceremonies. The 2015 Women's Leadership Course graduation ceremony was held on 1 December 2015.

In 2015 the Minister for Multicultural Affairs announced that funding for the Women's Leadership Course would continue for a further three years.

ACCESS AND EQUITY

SAMEAC is involved in many activities that aim to ensure that no person living in South Australia faces barriers to accessing information and services because of their CALD background. The Commission is also pro-active in addressing issues of real or perceived prejudice and discrimination when they arise in the local community. Some of these initiatives are listed below.

Access and Equity Strategy

The *Access and Equity Guidelines for a Multicultural South Australia* have been developed jointly by Multicultural SA and SAMEAC.

The intent of the Guidelines is to ensure that Government agencies provide services which:

- are accessible to all people who are eligible;
- are designed and delivered in a manner which is responsive to people from CALD communities; and
- result in equitable outcomes for all.

The Guidelines contain strategies which constitute best practice in supporting access and equity in the areas of communication, program and service delivery, policy, accountability, human resources and leadership.

In June 2016 SAMEAC invited the Ms Erma Ranieri, Commissioner for Public Employment to give a presentation regarding the diversity of the Public Sector workforce in South Australia. Following Ms Ranieri's presentation, SAMEAC successfully arranged for additional questions to be included in the Office for Public Employment's annual 'State of the Sector Survey'. These questions are:

- Does your agency have a strategy to enhance the delivery of accessible and responsive services to all South Australians, including those from CALD communities?
 - If yes, how does your agency measure the success of this strategy?

- Has your agency used CALD competency training to improve the development of policy and the delivery of services for CALD communities?
 - If yes, what percentage of your agency's staff have undertaken CALD competency training in the last 12 months?
 - Is CALD competency training mandatory for any staff?
 - Is the CALD competency training tailored to be appropriate for the functions of the staff?
- Does your agency use professional interpreting and translating services to facilitate communication with clients when it is suspected that proficiency in English language is a barrier to effective communication between a member of the public and your agency's staff?
- Does your agency endeavour to increase the diversity of perspectives expressed and taken into account through your agency's boards, authorities, committees and advisory groups?
 - If yes, what percentage of the membership of those boards, authorities, committees and advisory groups is of CALD backgrounds?
- Does your agency use CALD media to provide information and promote access to your agency's programs and services?
 - If yes, what percentage of your agency's media expenditure was applied to CALD media?

INTERPRETING AND TRANSLATING SERVICES

The Interpreting and Translating Centre (ITC) provides interpreting and translating services to a wide range of private, corporate and government clients. Through 2015-16 ITC administration and operational sections remained relatively stable in staffing numbers, with nine full-time administrative staff, 286 casual interpreters and translators and two casual customer service consultants.

Services offered by ITC include face-to-face interpreting sessions, interpreting over the phone, interpreting for business meetings, translations and multilingual typesetting.

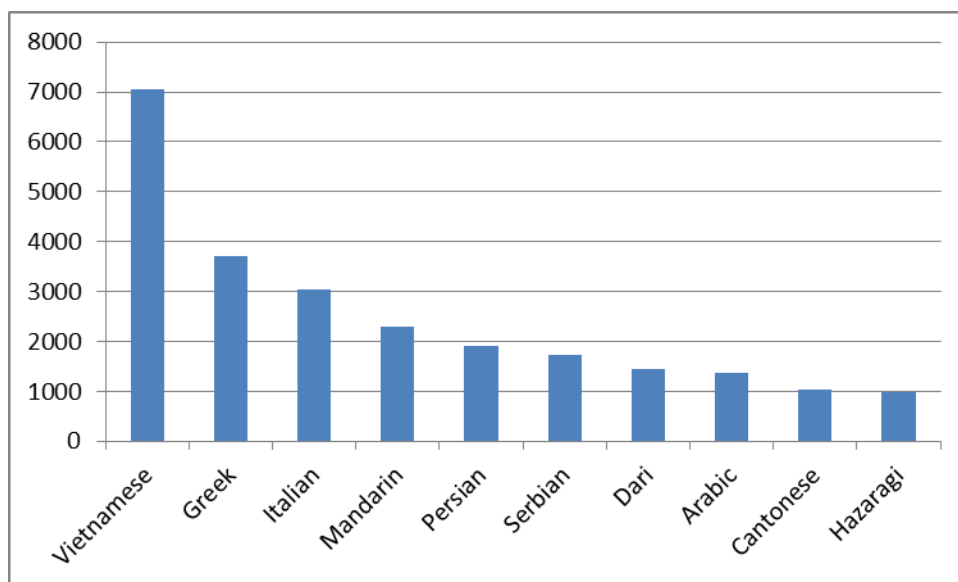
Interpreting and translating assignments

Overall activity for ITC's interpreting section remained steady through 2015-16 with 35,854 assignments completed. While this number is down about 2% on last year, the billable hours increased by around 9%, as the booked assignments were for a longer duration on average. The translations section experienced some decline, with total documents translated down slightly to 1,832 from 1,892 the previous year.

In 2015-16, ITC offered services in 109 languages, a slight increase on the previous year's level of 100. Translating assignments again remained steady with 55 languages on offer. The ten most popular languages of either category appear in the tables below. Interpreting includes face-to-face interpreting, telephone interpreting and business interpreting, as well as special assignments, while translation includes a wide variety and size of documents translated to or from the designated language.

Interpreting assignments for 2015-16 were requested in 93 of the 109 languages provided and 72% of these assignments occurred in the ten most common languages as shown in the table below. These languages have consistently been the most popular ten languages over the past year. As with most recent years, Vietnamese remained the most common language for interpreting assignments, with 7040 assignments.

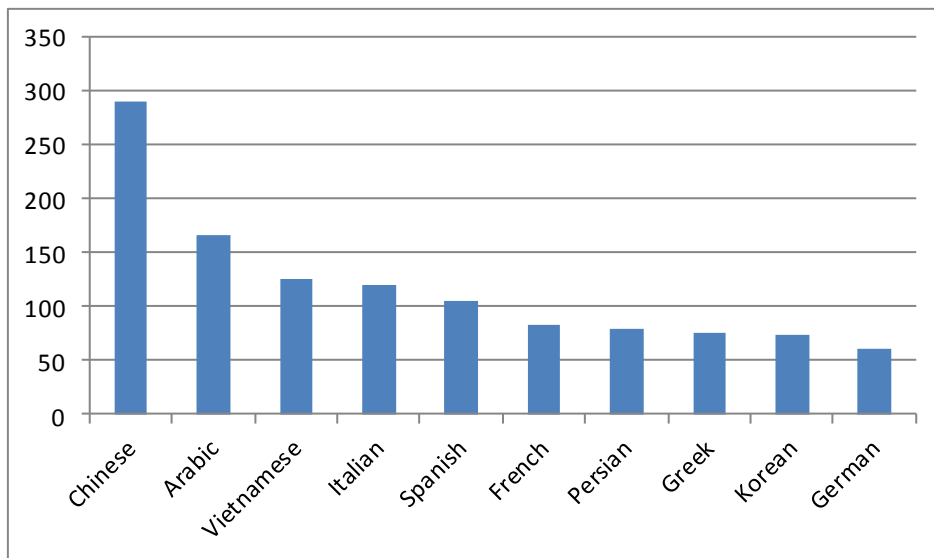
Ten most common languages for interpreting assignments in 2015-16



Translating assignments were provided in 55 different languages and around two thirds (65%) of these assignments were represented in the top ten languages, as shown in the figure below.

Analysing assignment numbers over 2015-16 shows Chinese remaining the most common language for document translation, with 291 assignments, followed by Arabic, with 166 assignments. Vietnamese and Korean also experienced increases.

Ten most common languages for translating assignments in 2015-16



Training sessions

ITC continued with its delivery of training sessions on 'Working with Interpreters' in 2015-16 to a number of government and private clients in the legal and health sectors. ITC delivered seven of these presentations with the aim of providing an insight into the ethics and techniques of the interpreting and translating professions, and to help client agencies communicate effectively when using interpreters with non-English speaking clients. ITC also conducted six induction sessions throughout the year for new interpreters to familiarise them with the work processes at ITC.

New interpreters and translators

In 2015-16, ITC recruited and trained 49 new interpreters and translators. These recruitments represent the following 30 languages: Albanian, Amharic, Arabic, Burmese, Chin, Dari, Dinka, Hakha, Hazaragi, Hindi, Falam, Italian, Khmer, Kirundi, Korean, Kurdish, Lao, Mandarin, Nepali, Polish, Portuguese, Punjabi, Pushto, Sinhalese, Somali, Spanish, Swahili, Thai, Urdu and Vietnamese.

The 49 new staff replaced some staff who ceased during the year but also bolstered ITC's resources in languages of emerging demand.

APPENDIX 1: FUNCTIONS OF SAMEAC

The main functions of SAMEAC are defined in Section (12) of the *South Australian Multicultural and Ethnic Affairs Commission Act, 1980*. These primary functions are to:

- increase awareness and understanding of the ethnic diversity of the South Australian community and the implications of that diversity; and
- advise the Government and public authorities on, and assist them in, all matters relating to the advancement of multiculturalism and ethnic affairs.

The other functions are:

- to assist in the development of strategies designed to ensure that multicultural and language policies are incorporated as an integral part of wider social and economic development policies;
- to work with public authorities to ensure that there is a coordinated approach to the advancement of multiculturalism and ethnic affairs;
- to keep under review and advise the government and public authorities on the extent to which services and facilities are available to, and meet the needs of, minority CALD groups;
- to assist public authorities to devise effective methods for the evaluation and reporting of policies and programs for the advancement of multiculturalism and ethnic affairs;
- to develop, in conjunction with other public authorities, immigration and settlement strategies designed to support and complement the State's economic development plans and to realise the potential and meet the needs of individual immigrants;
- to advise, assist and promote cooperation between CALD groups and organisations concerned in CALD affairs;
- to inform and consult with CALD groups and other interested groups and organisations about the work of SAMEAC and issues relating to multiculturalism and CALD affairs;
- to provide or assist in the provision of interpreting, translating, information and other services and facilities for the benefit of CALD groups and others; and
- to publicise generally the work of SAMEAC.

APPENDIX 2: REPRESENTATION ON EXTERNAL BOARDS AND COMMITTEES AS THE COMMISSION'S NOMINEE AS AT 30 JUNE 2016

Courts Administration Authority Community Relations Committee	Ms Mabok Deng Marial
Australia Day Council	Mr Norman Schueler OAM

APPENDIX 3: FREEDOM OF INFORMATION

Freedom of Information Statement

In order to conform to the requirements of Section 9 of the *Freedom of Information Act 1991*, the following statement has been prepared and is presented as part of the Commission's Annual Report:

Functions

The main functions of the South Australian Multicultural and Ethnic Affairs Commission are defined in Section (12) of the *South Australian Multicultural and Ethnic Affairs Commission Act 1980* and are detailed in Appendix 1.

Interaction with the Public

The Commission does not provide direct client services. The Commission, in fulfilling its statutory objectives, interacts with the public through consultations and forums. Information obtained in this way assists the Commission's strategic planning and forms the basis of policy advice to the Government on multicultural issues.

Constitution of Commission

The Commission consists of not more than 15 members appointed by the Governor on the nomination of the Minister, of whom:

- a) one must be appointed to chair the Commission; and
- b) at least four must be men and four women.

Documents

A number of the South Australian Multicultural and Ethnic Affairs Commission's documents (such as the Annual Report) may be viewed, free of charge, by arrangement with the Freedom of Information Officer.

Access

Requests relating to access to other documents should be carried out in accordance with the *Freedom of Information Act 1991* and outlined on the State Records of South Australia website at <http://www.archives.sa.gov.au/foi>

Requests should be accompanied by the Freedom of Information Access Fee (if applicable) and directed in writing to:

Senior Freedom of Information Officer
Department for Communities and Social Inclusion
Riverside Building
North Terrace
ADELAIDE SA 5000

South Australian Multicultural and Ethnic Affairs Commission

Level 14 (Wakefield House)
30 Wakefield Street
GPO Box 292
ADELAIDE SA 5001

Telephone (08) 7424 7315
Website <http://multicultural.sa.gov.au/>