



DPC/P5.3

ACROSS GOVERNMENT POLICY

Government domain management policy

Introduction

This policy describes the conditions for the allocation and management of Internet domain names used by South Australian Government Compliant Authorities.

The policy aims to ensure that domain names registered with 'sa.gov.au' comply with the National Policy and Governance Framework that governs all 'gov.au' domain names.

Background

For federal, state and local government bodies, the domain 'gov.au' is managed on behalf of the Australian government sector by the [Digital Transformation Agency](#) (DTA).

DTA is the approving authority for all requests associated with the 'gov.au' domain and manages the 'gov.au' policies and administration in consultation with the inter-jurisdictional Domain Consultative Committee comprising of representative domain providers from each jurisdiction.

In South Australia, the Approving Authority for requests associated with the 'sa.gov.au' domain is the Department of Premier and Cabinet (DPC) Chief Technology Officer (CTO). The South Australian Domain Provider has the delegated authority to assess individual domain name applications for the 'sa.gov.au' domain.

This policy replaces the following policies:

- OCIO/P5.3 Applications and Internet – Government Domains Version 2.0
- CTO Notification #63: Domain Name Registration – Approval and Requirements (expired)

Scope

Inclusions

This policy applies to:

- any Compliant Authority as defined in [Governance – Compliant Authorities](#)
- the registration and management of all 'sa.gov.au' domains for internal (government only) and external use (public)
- the structure of domain names used by local government authorities;
- all 'sa.gov.au' domain names registered for any purpose, i.e. website access, applications etc.

Exclusions

The following are excluded from the scope:

- the creation and use of 'sa.edu.au' by educational institutions¹
- the registration and management of domains other than 'sa.gov.au', e.g. com.au, org.au, net.au etc.;
- the creation of domains by non-government entities.

Terms and definitions

Approving Authority	Officer or organisation empowered to approve the allocation of government domain names.
Compliant Authority	A South Australian Government instrumentality that is required to adhere to Government policies, standards, procedures and notifications in relation to Information and Communication Technology.
Domain Consultative Committee	A group of representative domain providers or Approving Authorities from each State and Territory in Australia.
Domain Name	Unique text descriptor for a service, website, application or network.
Domain Provider	Representative Officer for the Approving Authority in each State.
Statutory Authority	A body set up by law which is authorised to enforce legislation on behalf of the relevant state.
Registrant	A registrant is the individual or organization that holds the right to use a specific domain name. This person or organization is the "domain license holder" or legal entity bound by the domain policy and agreement.
www.sa.gov.au	South Australia's whole of government website.

Policy statement

Objective

This policy aims to:

- manage the creation of 'sa.gov.au' domain names
- administer the use of the 'sa.gov.au' domain names in the SA public sector
- promote the SA Government brand for all SA Government online information and services and present them as the authoritative source of trusted and accurate content.

¹ Education.au is the owner and registrar for the sa.edu.au domain. DECD is the administrator of the sa.edu.au domain for DECD schools, preschools and other educational institutions.

Policy Details

The following policy conditions apply:

- Government agencies, statutory authorities and local government in South Australia must read and understand and comply with all [policy](#) conditions applying to 'gov.au' domains.
- Potential registrants must ensure they are a SA Government Compliant Authority.
- Before registering a domain name for the purpose of creating a new website, Compliant Authorities must first check the suitability of <http://www.sa.gov.au/> for hosting the content.
- Compliant Authorities must register their Internet domain names through the 'sa.gov.au' jurisdiction via <http://www.domainname.gov.au>.
- Consideration must be given to appropriately naming the domain to ensure it will maintain or enhance the image of the SA Government and aligns with naming conventions.

Implementation

Implementation Considerations

Refer to [Government Domain Management Guidelines](#).

Exemptions

Compliant Authorities seeking exemption from this policy are referred to <https://dpc.sa.gov.au/digital/exemption>.

Responsibilities

The DPC **CTO** is delegated as the Approval Authority for SA Government domains. **SA.GOV.AU – Service SA** is responsible for the management of <http://www.sa.gov.au/> as a whole of government website.

References, links and additional information

- [Compliant Authorities](#)
- [Governance – Exemptions](#)
- [Government Domain Management Guidelines](#)

Document Control

ID	DPC/P5.3
Version	2.4
Classification/DLM	Public-I1-A1
Compliance	Discretionary
Original authorisation date	May 2014
Last approval date	February 2019
Next review date	February 2021

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